

1-YEAR LIMITED WARRANTY FOR EASY TOUCH CORDLESS SHADES

Redi Shade, Inc. extends a 1-Year limited warranty on the enclosed product to the original residential retail purchaser as long as the product remains in the original window.

Product Damaged in Shipping:

If damage occurred during shipping, call 1-888-608-6611 and report within 14 calendar days of receipt of product or else you may be denied credit for your damaged product.



For online product-specific troubleshooting information, link to redishade.com and click Customer Service.



If you suspect this Redi Shade product has a manufacturing defect in materials or workmanship – DO NOT RETURN PRODUCT TO THE RETAILER:

1. Locate the sales receipt (proof of purchase).
2. Call 1-888-608-6611.

Unauthorized returns will not be accepted.

WARRANTY COVERAGE

Entire product against manufacturing defects (i.e., a flaw in the product design, materials or workmanship that causes the product to no longer function). 1 Year

Except:

Normal wear and tear, any product that fails due to:

- abuse • exposure to salt air • improper installation
- accident • extraordinary use • improper operation
- alterations • improper cleaning • misapplication
- damage from pets/insects • improper handling • misuse

Any product that, with the passage of time, has:

- loss of color intensity
- loss of pleating if product is not held in raised position a portion of the time
- yellowing or cracking of plastic parts

Costs associated with:

- product removal • transportation to and from the manufacturer
- product remeasure • incidental or consequential damages
- product reinstallation • shipping

In the event there are multiple shades in the same room, only the defective shades will be replaced.

THIS SHALL BE YOUR SOLE REMEDY UNDER THIS LIMITED WARRANTY.

If this Redi Shade product is found to have a manufacturing defect in materials or workmanship, we will (at our discretion) do one of the following:

- repair the product • replace the product • refund the cost of the product
- Colors vary from lot to lot and may not exactly match samples or previous purchases.
- Discontinued items or color selections will be replaced with the closest equivalent current product.

This limited warranty gives you specific legal rights, and you may have other rights, which vary from state to state.

Some states do not allow limitations on how long a warranty lasts, so the above limitations may not apply to you.

No agent, representative, dealer, or unauthorized employee has the authority to increase or alter the obligation of this warranty.

This limited warranty supersedes any previous versions.

REMEMBER TO SAVE YOUR PROOF OF PURCHASE